

Shield Yourself from Unsolicited Commercial Communication (UCC)

Traders, investors, and the public often receive unsolicited (possibly unwanted) messages via calls, SMS, WhatsApp, Telegram, or other such media. These unsolicited messages sometime include investment advice about listed companies and are often sent by fraudsters or manipulators. It is crucial to be cautious and refrain from acting on these misleading tips. Regulatory authorities have noted a significant increase in the circulation of such messages in the market and accordingly prescribe the way to report.

To avoid the inconvenience caused by UCC, a customer can opt to block all commercial communications or can selectively block commercial communications as per preference categories through Telecom Service Provider's App/Website, TRAI DND App, or call/SMS to '1909'.

Reporting Unsolicited SMS/Calls/Fraud communications/cyber-crime:

1. **Reporting to TRAI Via SMS:** Ensure your registration with the TRAI's Do Not Disturb (DND) service. If not registered yet, you can do so by sending "START 0" as an SMS to 1909. If you receive an unsolicited stock tip through SMS or a phone call, report the number to TRAI by sending an SMS in the following format to 1909.
UCC, the number you received it from (Telephone no. or header of the UCC), DD/MM/YY
2. **Reporting via TRAI App:** You can also report these calls and messages using the **Do Not Disturb app** by TRAI. The app is available on Android and iOS.
3. **In case of receiving suspected fraud communication:** Report any suspected fraud communication received with last 30 days on 'Chakshu' platform of Department of Telecommunications (DoT) at <https://sancharsaathi.gov.in/sfc/>
4. **In case fraud / cyber-crime has already happened:** If customer has already lost money due to financial fraud, or is a victim of cyber-crime, please report at cyber-crime helpline number '1930' or website <https://www.cybercrime.gov.in>

NSE and BSE

You can also report **Unsolicited Stock Tips in Stock and Equity Derivative** through the below mode:

Exchange	Mobile	Email	For more details visit the website
NSE	+ 91 8291833676	feedback_invg@nse.co.in	https://www.nseindia.com/regulations/unsolicited-messages-report
BSE	+ 91 7506840578	attentioninvestors@bseindia.com	https://www.bseindia.com/attention_investors.aspx

Contact Us

Contact us through our customer support in case you require further assistance in reporting unsolicited SMS/calls.