

Format for Investor Complaints Data to be displayed by Stock brokers on their respective websites.

Data for every month ending – 30/11/2024

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	1	1	1	1	1	0	12
2	SEBI (SCORES)	42	32	34	40	34	0	39 [#]
3	Stock Exchanges	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
	Grand Total	43	33	35	41	35	0	38

PhonePe Wealth Broking Private Limited

Regd. Office: Office-2, Floor 3, Wing A, Block A, Salarpuria Softzone, Bellandur Village, Varthur Hobli, Outer Ring Road, Bangalore South, Bangalore, Karnataka, India, 560103

Corporate Office: Office-2, Floor 3, 4 and 5, Wing A, Block A, Salarpuria Softzone, Bellandur Village, Varthur Hobli, Outer Ring Road, Bangalore South, Bangalore, Karnataka, India, 560103

Registration no. issued by SEBI to act as Research Analyst: - INH000013387

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Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	December, 2023	1	1	2	0
2	January, 2024	0	2	0	2
3	February, 2024	2	1	3	0
4	March, 2024	0	1	1	0
5	April, 2024	0	8	7	1
6	May, 2024	1	18	10	9
7	June, 2024	9	55	18	46
8	July, 2024	46	71	60	57
9	August, 2024	57	40	54	43
10	September, 2024	43	85	30	98
11	October, 2024	98	33	88	43
12	November, 2024	43	33	41	35
	Grand Total	300	348	314	334

#resolution time is calculated basis actual disposed date mentioned on SEBI portal.

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-24*	0	9	9	0
2	2024-2025	0	343	308	35
	Grand Total	0	352	317	35

*Business operations has started on 30th August 2023.

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