

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites

Data for every month ending – 28/02/2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES 2.0)	2	0	1	1	1	0	19
3	Depositories	4	1	2	3	2	0	8
4	Other Sources (if any)	0	0	0	0	0	0	NA
	Grand Total	6	1	3	4	3	0	11

PhonePe Wealth Broking Private Limited

Regd. Office: Office-2, Floor 3, Wing A, Block A, Salarpuria Softzone, Bellandur Village, Varthur Hobli, Outer Ring Road, Bangalore South, Bangalore, Karnataka, India, 560103

Corporate Office: Office-2, Floor 3, 4 and 5, Wing A, Block A, Salarpuria Softzone, Bellandur Village, Varthur Hobli, Outer Ring Road, Bangalore South, Bangalore, Karnataka, India, 560103

Registration no. issued by SEBI to act as Research Analyst: - INH000013387

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Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	March, 2024	0	1	1	0
2	April, 2024	0	0	0	0
3	May, 2024	0	3	1	2
4	June, 2024	2	2	2	2
5	July, 2024	2	7	7	2
6	August, 2024	2	5	2	5
7	September, 2024	5	10	12	3
8	October, 2024	3	4	5	2
9	November, 2024	2	2	4	0
10	December, 2024	0	4	1	3
11	January, 2025	3	7	4	6
12	February, 2025	6	1	4	3
	Grand Total	25	46	43	28

#resolution time is calculated basis actual disposed date mentioned on SEBI portal.

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2023-2024	0	1	1	0
2	2024-2025	0	45	42	3
	Grand Total	0	46	43	3

*Business operations has started on 30th August 2023.

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